內容行銷 Content Marketing

為何新傳媒轉型成為 Content Marketer?



Dominie Liang

Chief Digital Officer

dominieliang@nmg.com.hk

















Traditional Way.....



Old but still works well!



EARNED MEDIA PAID MEDIA

OWN MEDIA

- Pay Per Click
- Display Ads
- Retargeting
- Paid Influencers
- Paid Content Promotion
- Social Media Ads

PAID MEDIA

- Website
- Mobile Site
- · Blog Site
- Social Media Channels

OWN MEDIA

EARNED MEDIA

- Sharing
- Mentions
- · Reposts
- Reviews

Propel sharing & engagement with paid promotion

(Social Media)

(Traditional Media)

EARNED MEDIA PAID MEDIA

Leverage owned, earned & paid media for a comprehensive marketing strategy

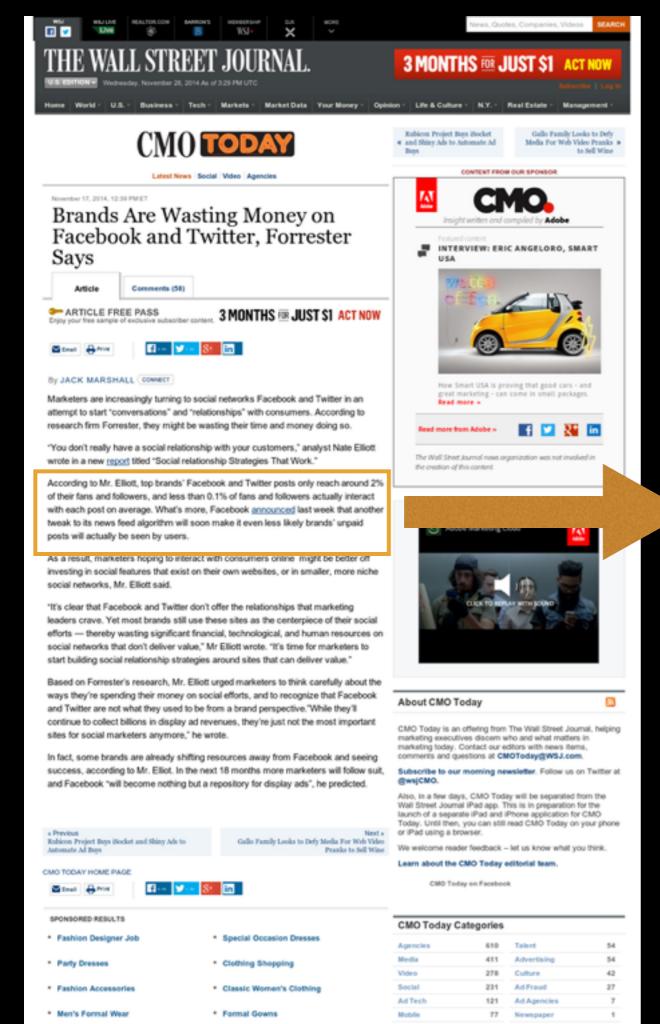
SEO & Brand Content Drive Earned Media (Sharing) & Traffic OWN MEDIA

Gain more exposure to web properties with SEO & PPC

(Branded Media)

Social Media Marketing has its problems...

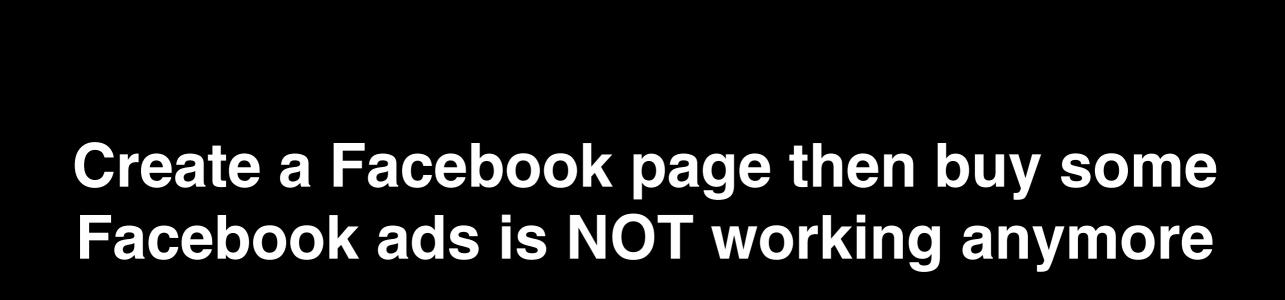
- Facebook dominant Hong Kong Social Media Market 4.4M/7M, 63% penetration rate, 3.1M login everyday (Facebook 3Q 2014) - lack of competitors
- Organic Reach keep on dropping and dropping
- Facebook changing their newsfeed policy every month
 - No more "Like this page to win" @Nov 2014
 - Cutting down "Overly Promotional Page Post" exposure @2015
 - "Showing Fewer Hoaxes" Actions @ 20-Jan-2015
- Instagram is picking up fast in younger circle but it still belongs to FB



Brands Are Wasting Money on Facebook and Twitter, Forrester Says

http://blogs.wsj.com/cmo/2014/11/17/brandsare-wasting-money-on-facebook-and-twitterforrester-says/

"According to Mr. Elliott, top brands' Facebook and Twitter posts only reach around 2% of their fans and followers, and less than 0.1% of fans and followers actually interact with each post on average. What's more, Facebook announced last week that another tweak to its news feed algorithm will soon make it even less likely brands' unpaid posts will actually be seen by users."





OWN MEDIA

Content Marketing Strategy

Transmedia



Content Marketing & Transmedia

- Transmedia is Approach,
 Content Marketing is Technique
- Transmedia is Storytelling,
 Content is the Story,
 Content Marketing is the Story
 Telling Strategy



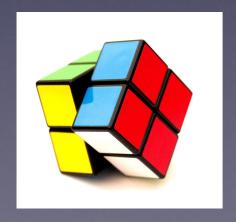
New Product Launched!

Traditional Way



Creative Articles like "How to play Rubik's Cube like a pro"

Content Marketing Way



Create a new website about playing Rubik's Cube and related toys with 1-3 years marketing plan & Transmedia Approach

Transmedia
Content
Marketing
Strategy



Transmedia & Content 🚳





What is Content Marketing?

Content marketing is any marketing that involves the creation and sharing of media and publishing content in order to acquire and retain customers.

FOCUS

- "Content Marketing is all the marketing that's left."
 "Content Marketing = Permission Marketing"
- Seth Godin

"Traditional marketing and advertising is telling the world you're a rock star. Content Marketing is showing the world that you are one."

- Robert Rose

Content Marketing

Free Content

strategy

- Blogs
- White Papers
- Tutorials
- Videos
- Podcast
- Infographics

Information or
Solutions helping
customer to
make the right
decisions

Effective Content Marketing

- Create the content customer really want to read
- Only sending useful content to your customer (10-20% Promotional Content is the limit)
- Create Reference Materials that ALWAYS have value (e.g. 12 ways making your effective in office)
- Share other website that the customer may interest and keep on testing

Example:我的孔雀餅乾

https://www.facebook.com/mypeacockbiscuit

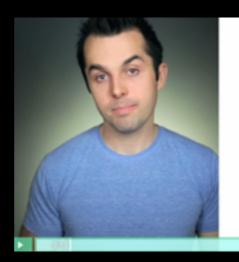
"為重新喚起消費者對孔雀餅乾的購 力,廣告代理商決定結合對目標 族群的洞察與網絡使用行為 「實用有趣的內容」與社群來吸 |消費者的目光,讓消費者提供自 獨特的孔雀餅乾吃法內容分享給 眾,號召大家提供自己的孔雀餅 乾吃法做點子,此活動三天內粉絲 數成長超過10倍(1000%),活動結 束第二天更激增至20倍(2000%); 新聞報導則數超過100則,兩週內 Youtube影片總點閱率達130萬次, 孔雀餅乾的銷售增長更高達5成。" - Inside











Principals of Making a Video

- · Focus on one message
- · Cut the fat
- · Walk before you run









Marketing



are everywhere!

WHAT'S TRENDING

How to Build an

Unforgettable Personal

Do That Others Don't

Excellent Employees

Life Balance

Business

5 Things Successful People

3 Reasons Introverts Make

Successful Entrepreneurs' Secrets to Mastering Work-

Why Putting Customers

First Can Damage Your







Being a Content Marketer needs

- Content Creation Profession
- Multimedia Experience Preferred
- Understand What Consumer want to read, where they want some help
- Able to create the customers needs & trends
- Use Data Analytics daily for A/B testing and understand new technical trends to react fast
- Understand Social Media and use it WELL to kick start the story
- Leverage owned, earned & paid media for a comprehensive marketing strategy



Why NMG is moving there?

- Just because we are already there
- We create "content", tell "story" & driving trends for 20 years in HK
- We have a Social Media Network with board profile to help drive content marketing and start the buzz
- We have in-house professional creative team including Tech, Social & Multimedia to make things happen and act fast



Our Clients







































































































SINCERE先施



SocialBakers Trusted Partners in HK

#1 Awarded Case

The Spark Awards for Media Excellence 2014

Best Media Campaign – Social Media

Best Media Campaign – Online Video



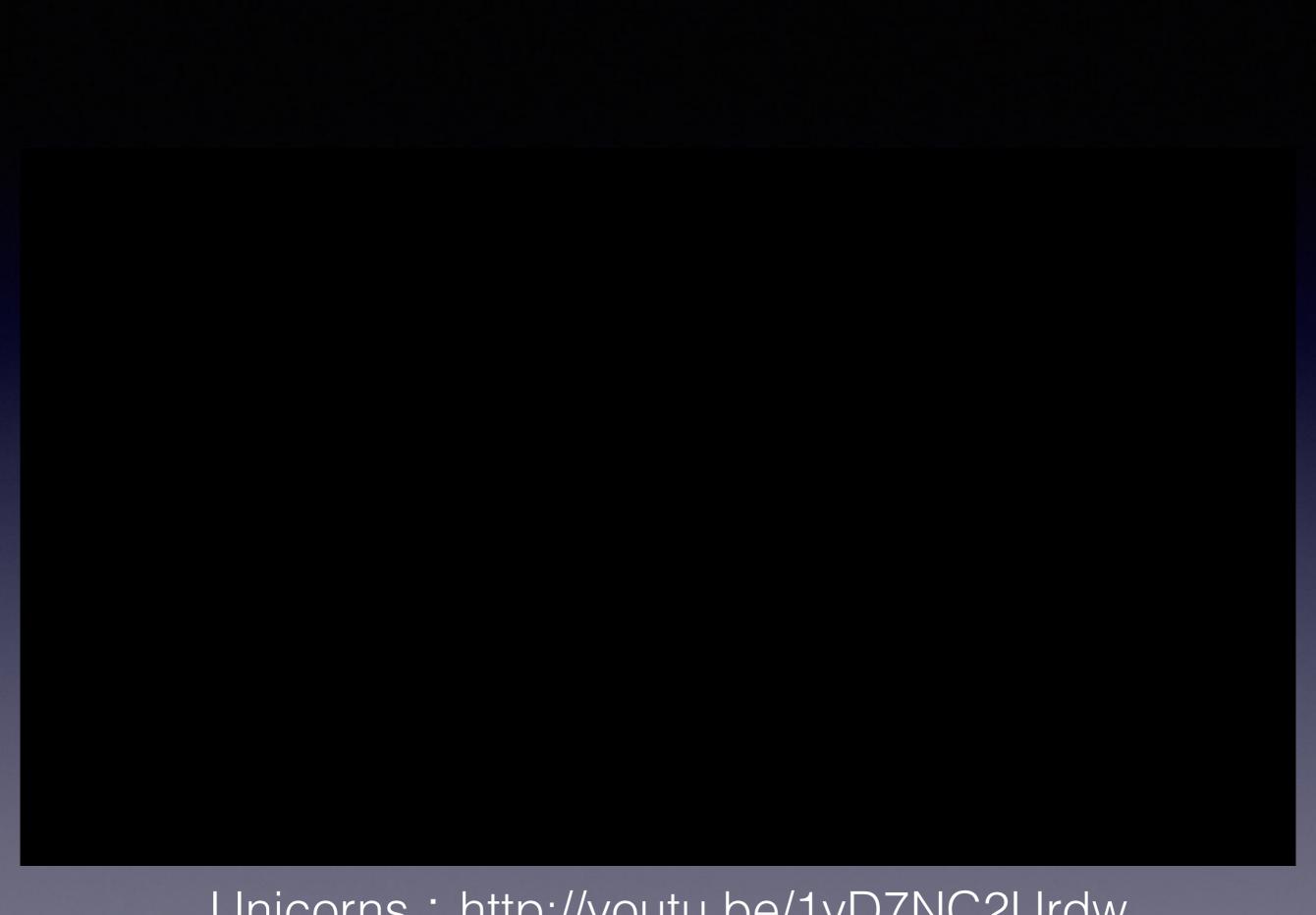
#2 Awarded Case

The Spark Awards for Media Excellence 2014

Best Media Campaign – Digital







Unicorns: http://youtu.be/1yD7NC2Urdw

Thank you!





Dominie Liang
http://hk.linkedin.com/in/hkdom