2026

Subject:615 - Hotel OperationsArea of Studies:ServicesCourse Provider:Vocational Training Council

Task No.	Task Name	Assessment Method	Brief Task Description	Assessment/ Submission Date	Contribution to Final Score
1	Written Test on Hospitality Industry	Written Test	Students are required to complete a written test on the hospitality industry. Question types include multiple-choice questions and short questions.	October – November Year 1	10%
2	Practical Assessment on Front Office Services	Practical Assessment	Students are required to perform a practical task of 5 to 10 minutes in response to customers' requests relating to front office services.	December – June Year 1 (Note1)	15%
3	Practical Assessment on Housekeeping Services	Practical Assessment	Students are required to perform a practical task of 5 to 10 minutes in response to customers' requests relating to housekeeping services.	December – June Year 1 (Note1)	15%
4	Written Test on Front Office and Housekeeping Services	Written Test	Students are required to complete a written test on the front office and housekeeping services. Question types include multiple-choice questions and short questions.	May – June Year 1 (Note1)	15%
5	Integrated Assessment on Food and Beverage Services	Written Test and Practical Assessment	<ul> <li>(a) Written test: Students are required to complete a written test on food and beverage services. Question types include multiple-choice questions and short questions.</li> <li>(b) Practical assessment: Students are required to perform a practical task of 5-10 minutes in response to customers' requests relating to food and beverage services.</li> </ul>	October – December Year 2 (Note1)	20%
6	Project on Future Development of the Hotel Industry	Project Report and Oral Presentation	Students working in groups will complete a project which aims to analyse future development of the hotel industry and to make recommendations. Each group is required to submit a project	January – March Year 2	25%

## Notes:

Topics related to Tasks 2, 3, 4 and 5 may not be taught sequentially and hence the assessment dates for these tasks may vary among different classes.