

Career Expo 2019

Vacancy Information Sheet

Company:	Cathay Pacific Airways
Position:	Customer Contact Specialist
Qualifications and Requirements:	<ul style="list-style-type: none">• The permanent Hong Kong resident status• Minimum age of 18• Minimum pass rate in 5 HKCEE/HKDSE subjects including English Language; or equivalent• Proficiency in English (spoken and written) and Cantonese (spoken), Mandarin is an advantage• Flexibility to work on shift schedules (including overnight and weekend)
Duties and Responsibilities:	<ul style="list-style-type: none">• Advising on the travel itineraries• Provide assistance to customers for flights and general enquires on Cathay Pacific and Cathay Dragon's products• Respond to customer inquiries, feedback and compliments• Provide after sales service and care to our customers
Work Location:	Cathay Pacific City
Employment Type:	Full-time
Basic Salary:	Hourly Paid
Other Benefit(s):	<ul style="list-style-type: none">• Roster based on a 5-day working week with flexible shift patterns• World-class training, coaching and support throughout your career• A safe and collaborative working environment in our Global Contact Centre• Comprehensive Insurance Scheme and Medical Coverage• Staff and family concessional travel benefits
How to Apply:	https://careers.cathaypacific.com/jobs/customer-contact-specialist-2-years-contract-2018-1-4520438

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Company:	Cathay Pacific Airways
Position:	Customer Services Officer
Qualifications and Requirements:	<ul style="list-style-type: none">• The permanent Hong Kong resident status• Minimum age of 18• Minimum pass rate in 5 HKCEE/HKDSE subjects including English Language; or equivalent• Proficiency in spoken English and Cantonese. Mandarin is an advantage• Flexibility to work on shift schedules (including overnight and weekend)
Duties and Responsibilities:	<ul style="list-style-type: none">• Provide great customer services at the airport, AEL station, and pre-flight registration locations• Deliver a seamless airport experience to our passengers from check-in to boarding• Provide efficient and courteous assistance• Prepare flight related documentations to ensure safe and an on-time operations
Work Location:	Hong Kong International Airport
Employment Type:	Full-time
Basic Salary:	Hourly Paid
Other Benefit(s):	<ul style="list-style-type: none">• Roster based on a 5-day working week with flexible shift patterns• World-class training, coaching and support throughout your career• Opportunities to work across different teams in Hong Kong International Airport• Comprehensive Insurance Scheme and Medical Coverage• Staff and family concessional travel benefits
How to Apply:	https://careers.cathaypacific.com/jobs/customer-services-officer-2019-5901634

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Company:	Cathay Pacific Airways
Position:	Flight Attendant
Qualifications and Requirements:	<ul style="list-style-type: none">• Permanent Hong Kong resident status• Minimum age of 18• Minimum pass rate in 5 HKCEE/HKDSE subjects including English Language; or equivalent• Minimum arm-reach of 208cm on tiptoe and to pass the pre-employment medical assessment for physical fitness• Proficiency in English for both airlines• Proficiency in one Asian Languages
Duties and Responsibilities:	<ul style="list-style-type: none">• Carry out inflight safety and security procedures• Demonstrate interpersonal effectiveness• Actively look for ways to exceed passengers' expectations
Work Location:	Hong Kong-based
Employment Type:	Full-time
Basic Salary:	Hourly Paid
Other Benefit(s):	<ul style="list-style-type: none">• Flexible work schedules to suit your lifestyle• World-class training and structured career path• A safe and collaborative working environment• Flying/Ground Duty Allowance and Outport per diems• Comprehensive Insurance Scheme and Medical Coverage• Staff and family concessional travel benefits
How to Apply:	https://careers.cathaypacific.com/jobs/flight-attendant-cathay-pacific-cathay-dragon-hong-kong-base-3440662